



Smart Facility Access

Connected. Reliable. Secure.

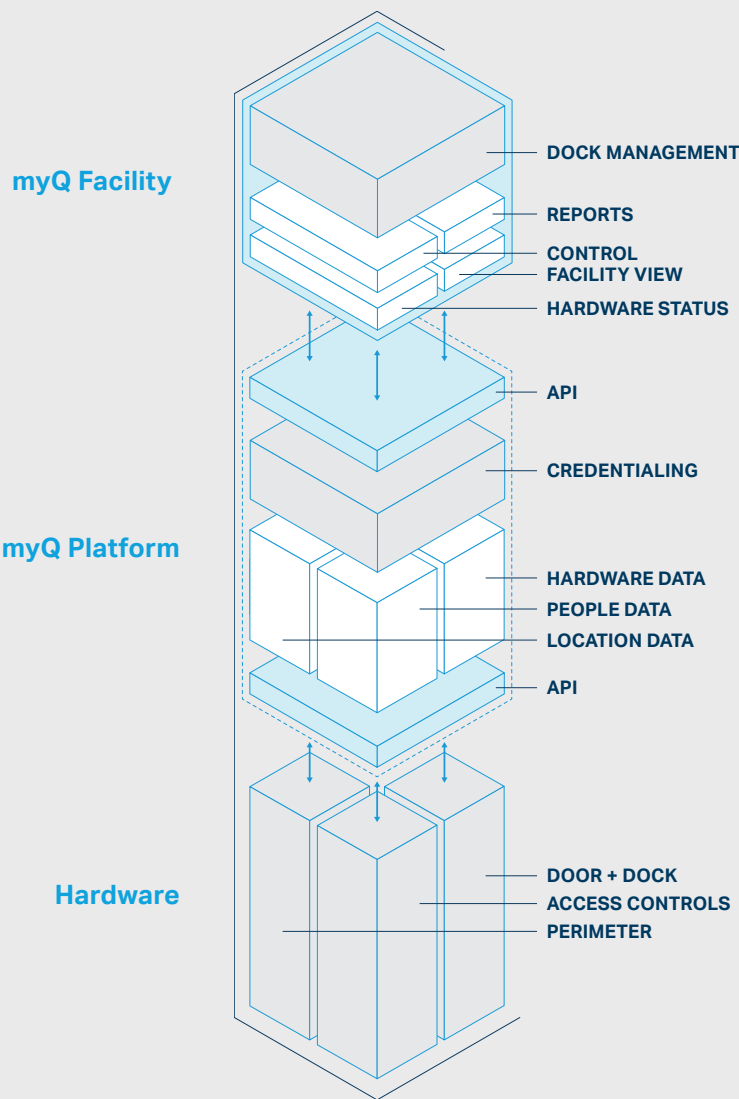


Connect and stay on top

myQ® Smart Facility Access is a cloud-based solution that includes a powerful suite of software services that delivers real-time data and analytics to the commercial warehouse facility. It is built on the myQ platform and enabled by a complete portfolio of commercial access products from LiftMaster® and loading dock equipment with iDock Controls from Poweramp, McGuire and DLM.

This seamless, integrated solution keeps you up-to-date and in control of all your facility's access points, helping you to work smarter which will help improve efficiency, productivity, security and reduce expenses.

Smart Facility Access



Smart Facility Access

Product Solutions

LiftMaster® Commercial Door Operators



A
H
Hoist Operator



B
DDO8900W
Dock Door Operator

LiftMaster Gate Operators



C
HD SL24UL
24VDC Heavy-Duty
Variable Speed Slide
Gate Operator



D
MATDCBB3
Mega Arm Tower
High Performance
Commercial DC
Barrier Gate

LiftMaster Accessories



E
LC36M
Monitored Light
Curtain



F
02103
3-Button Station



G
PRE-SENSOR
Trailer Presence
Sensor



H
828LM
Internet Gateway



I
RGL-CTL
Hi-Intensity Red/Green
Traffic Light

Loading Dock Equipment and Controls



J
**Hydraulic Dock
Leveler**



J
**Air Powered
Leveler**



J
**Mechanical
Leveler**



K
**iDock
Controller**



L
**iDock
Gateway**

Vehicle Restraints



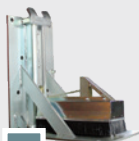
M
PowerHook®



M
TPR UniLock®



M
TPR®



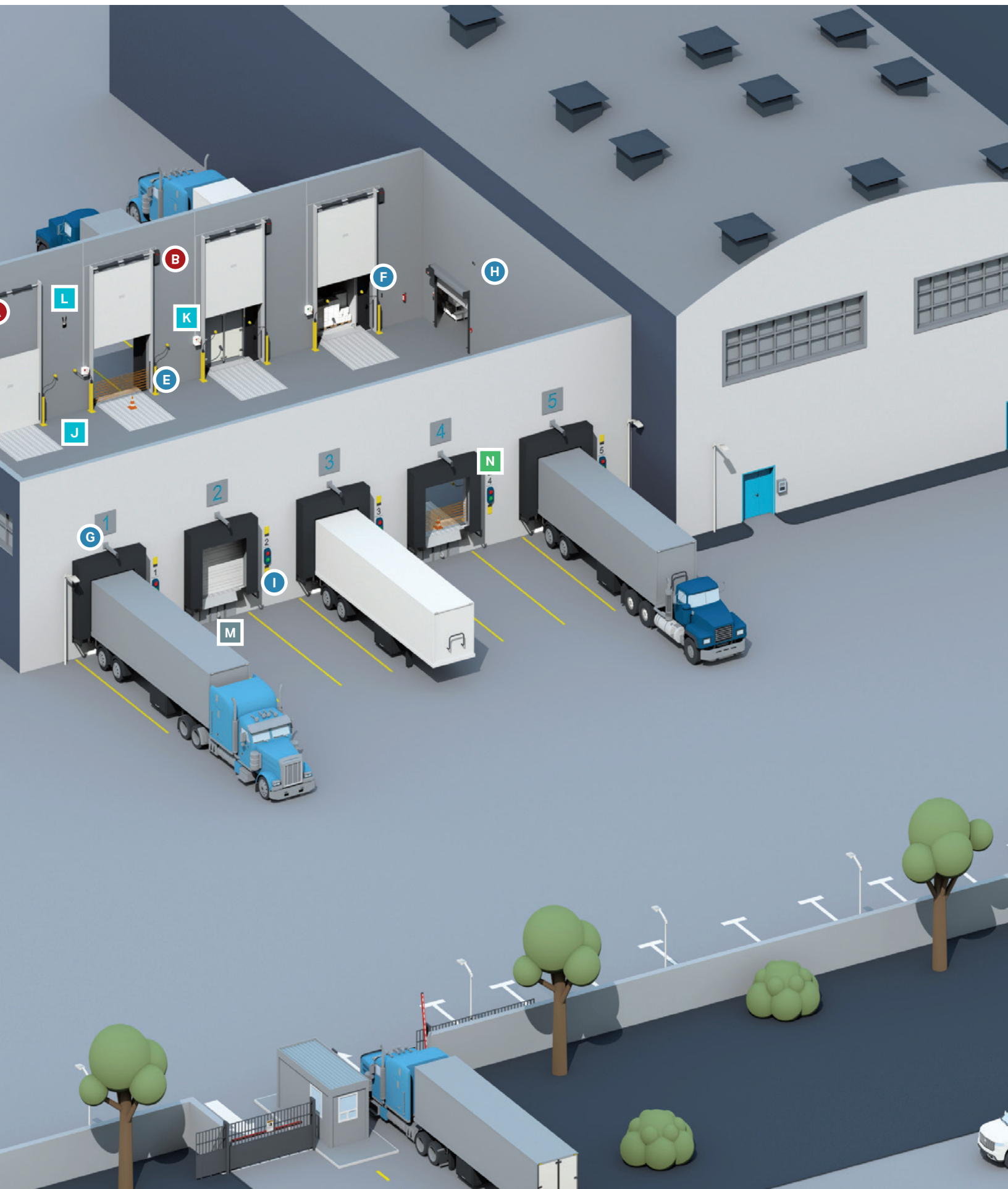
M
PowerStop®



N
Dock Seals

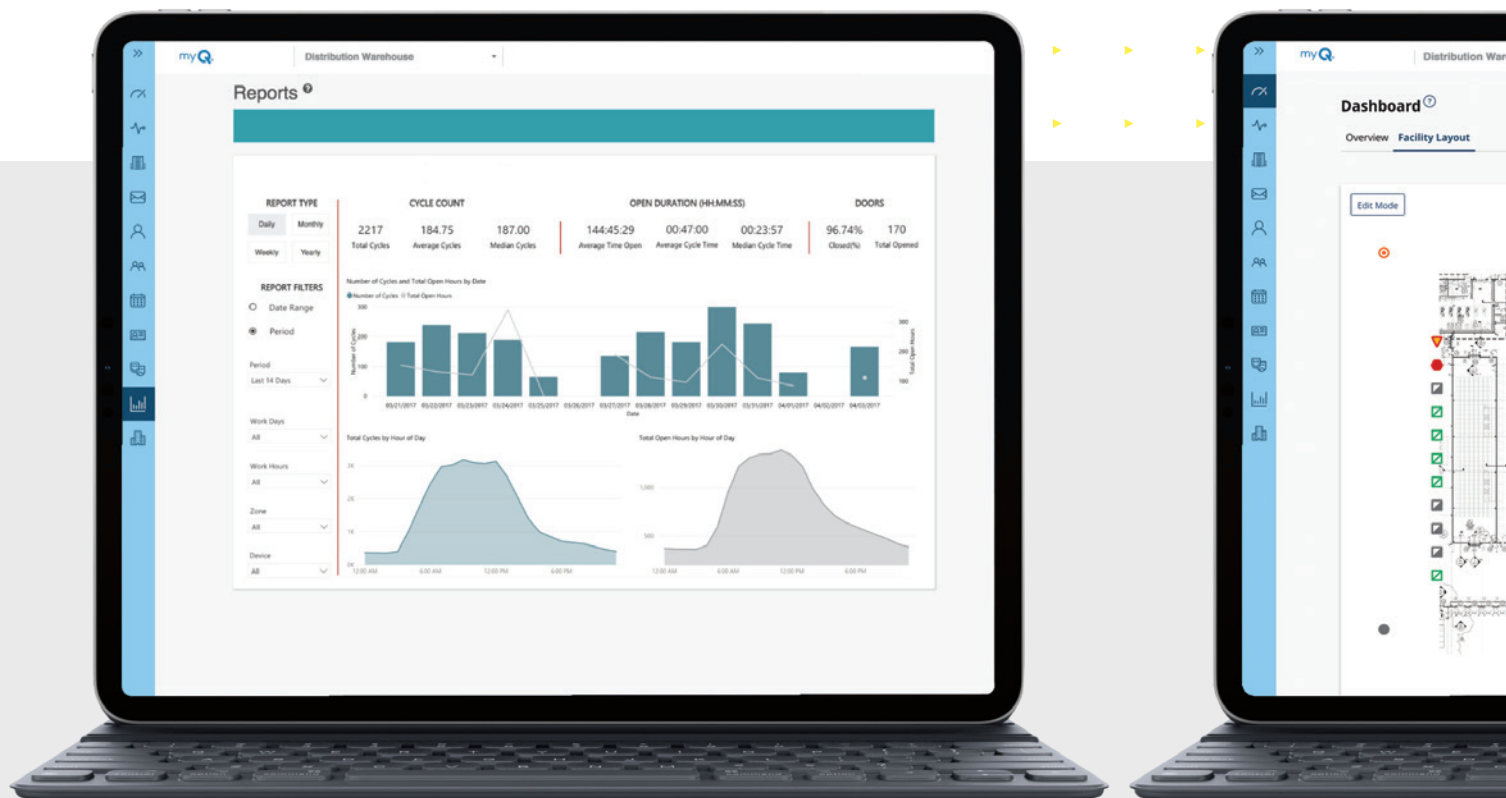
Dock Seals and Shelters





See More. Know More. Do More with myQ Facility

Connect your LiftMaster® commercial door operators, gate operators and access controls to myQ® and unlock the power of real-time data, insights and reporting.



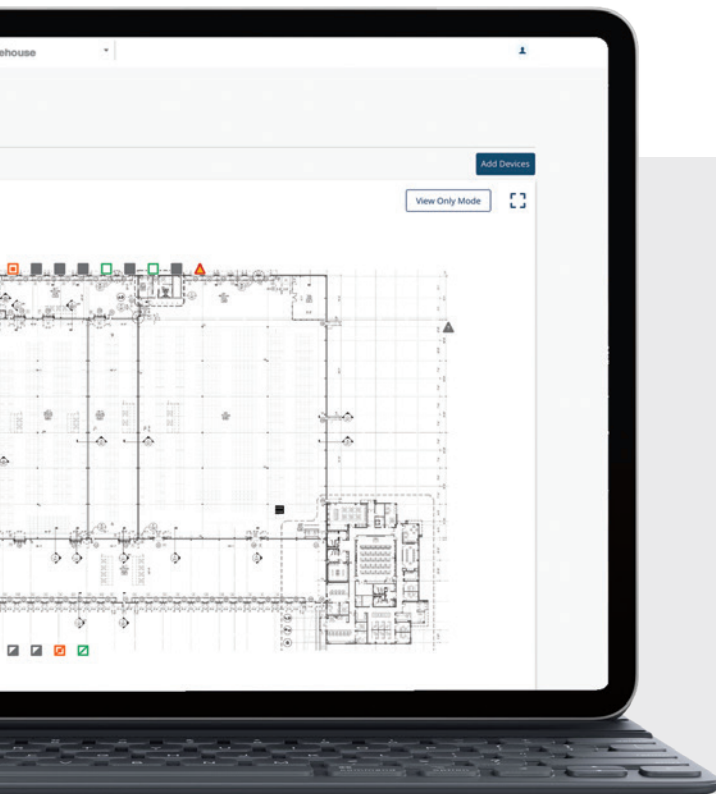
Commercial Intelligence Reporting

myQ Facility analyzes your commercial doors, docks and gates and gives you operational data to better manage productivity, maintenance, access control and compliance needs. Generate custom reports to demonstrate proof of compliance, set activity benchmarks and communicate key KPIs.

Know it's
secured

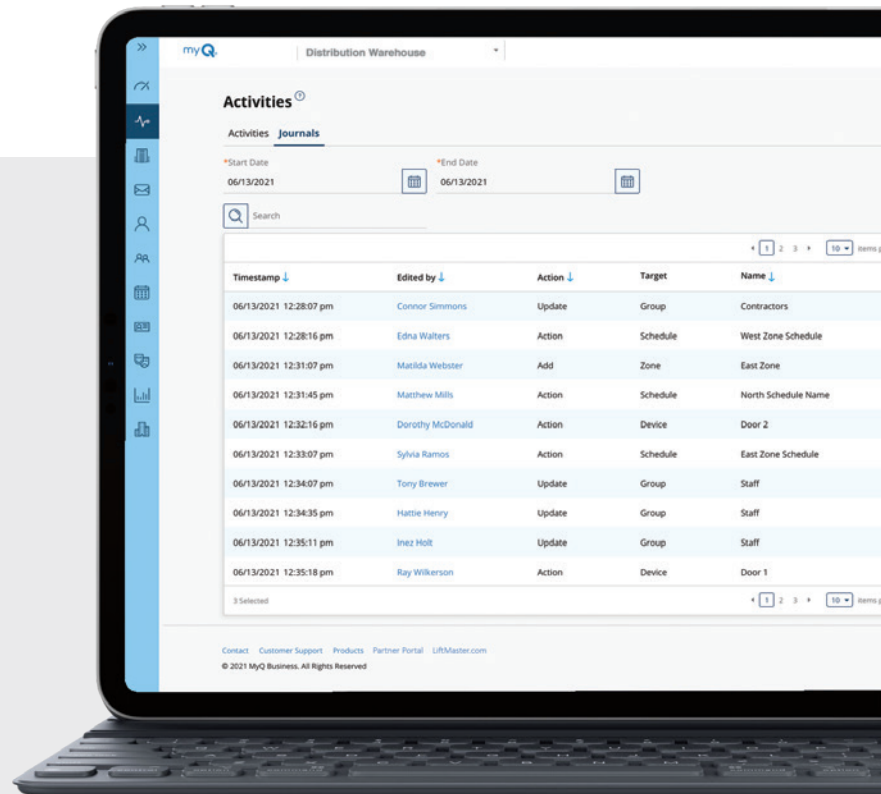
Track &
record user
activity

Receive email
notifications



Facility Visualization

Create a custom dashboard of your facility and visually manage, monitor and control your commercial door operators, dock equipment and gate operators from a single view. See what's open or closed and for how long in days, hours or minutes.



Delegate Control

Assign permission-based facility access by person, group, time and location, maintaining insight into every access point.

Optimize dock efficiency, prioritize safety and reduce operational expenses

myQ® Dock Management gives you real-time status of LiftMaster® commercial door operators and the Systems brands of loading dock equipment to analyze the load, turn and dwell time at each dock in your facility. Make data-driven decisions that improve efficiency, reduce expenses, simplify maintenance and prioritize safety facility access by person, group, time and location, maintaining insight into every facility access point. From the perimeter to the commercial door and dock space, you'll know it all.

Dashboard

Device Overview **Dock Positions** Facility Layout

Dock Positions

Sort Advanced Filters Search Zone View Dock View

Dock Status Filters

Dock Traffic 16 Available 06 In Use 03 Blocked 01 Offline

Efficiency Alerts 01 Close to Detention 01 In Detention

Safety Alerts 01 Restraint Bypass 01 Door Stopped

All Docks Block Docks

Dock 1 Landfill 2 weeks

Dock 2 Maintenance 4 hours

Dock 3 Landfill 2 weeks

Dock 4 MCT 89400 Leveler Deploy 26 min

Dock 5 Session Active

Dock 6

Dock 7 Dock Available

Dock 8 Dock Available

Dock 9 Dock Available

Dock 10 Dock Available

Dock 11

Dock 12

Dock 13 Dock Available

Dock 14 Dock Available

Dock 15 Dock Available

Dock 16 Dock Available

Dock 17

Dock 18

Dock 19 Jones 894006

Dock 20 Dock Available

Dock 21 Restraint Bypass

Dock 22 Dock Available

Dock 5 Session Active

Session Information

- Truck Assigned 2:20 PM 2 min
- Truck at Dock 2:22 PM 3 min
- Restraint Engaged
- Door Opened
- Leveler Deployed
- Leveler Stored
- Restraint Disengaged
- Door Closed
- Truck Departed

Total Session Time: 5 min

Door Position

Closed 1 hr 40 min

Forklift Sensor Inactive

Other Dock Accessory 1 Inactive

Other Dock Accessory 2 Inactive

Other Dock Accessory 3 Inactive

Dock Session Truck Assignment

2:20 PM N453532

Reassign Truck

Select Dock

Search

- Dock 6 Available
- Dock 7 Available
- Dock 8 Available
- Dock 9 Available
- Dock 10 Available
- Dock 11 Available
- Dock 17 Not Available
- Dock 18 Not Available

Real-time Dock Activity

Quickly see the current status of each loading dock in real time with colors and alerts of inefficiencies or safety concerns.

Open any current truck-at-dock session to review time stamps of activity or assign carrier information.



Improve Efficiency

- Analyze and improve loading operations
- Review forklift activity in/out of a trailer
- Receive alerts of inefficient loading session or trucks
- Compare activity with time stamps at your loading docks on any date



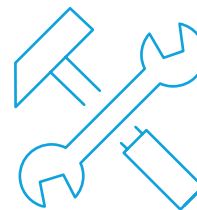
Reduce Expenses

- Evaluate and manage truck detention time
- Monitor and correct unnecessary dwell time
- Compare detention fees by carrier, dock or date
- Get notified of trucks past required load times
- Assign trucks to docks for more accurate turn times



Prioritize Safety

- Receive open-door alerts
- Evaluate vehicle restraint faults
- Monitor activity at unrestrained trailers
- Understand safe conditions with a 3-color light communication system
- Interlock the overhead door, restraint and leveler for added safety



Simplify Maintenance

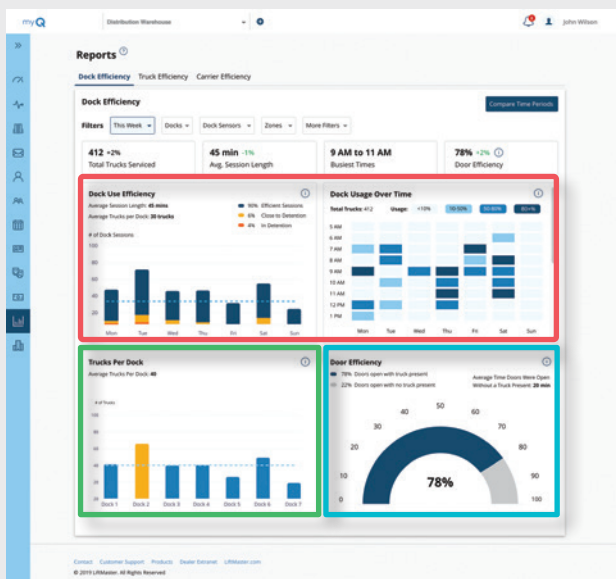
- Monitor dock equipment usage and any faults
- Analyze any off-balance usage to ensure all levelers and restraints are being used
- Find the least busy hours to schedule maintenance
- Receive alerts of past due maintenance and any low hydraulic fluid levels
- Track equipment cycle count

myQ® Dock Management

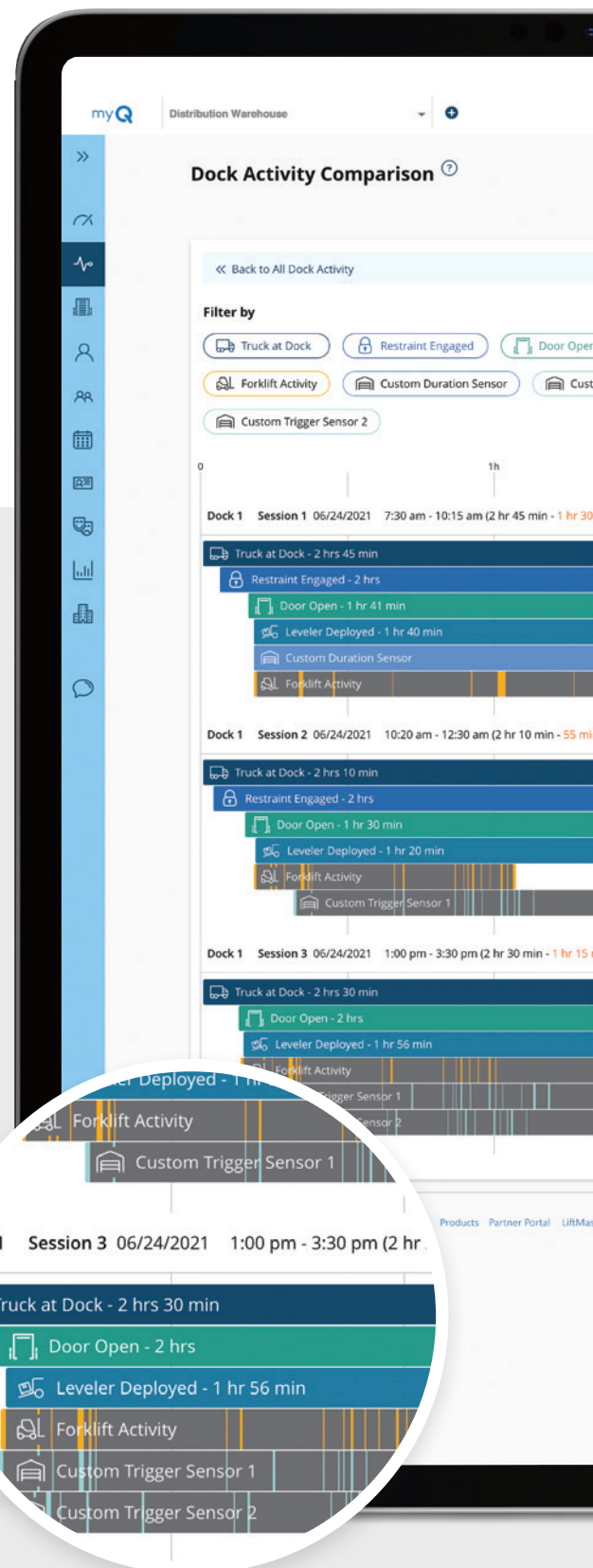
myQ Dock Management provides visual reports making it easy for you to see what's happening at your loading docks, helping you enhance operational efficiency, improve load times, and reduce detention fees.

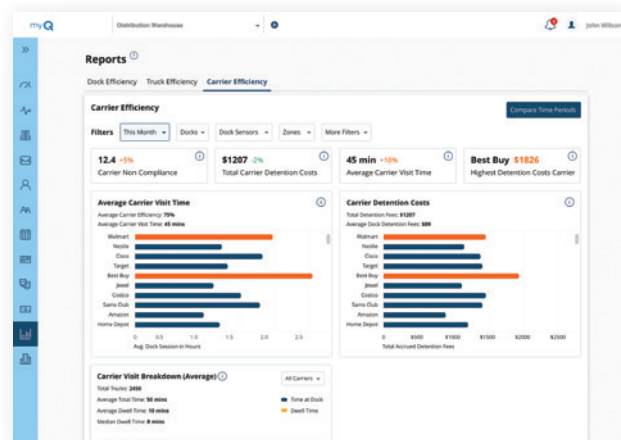
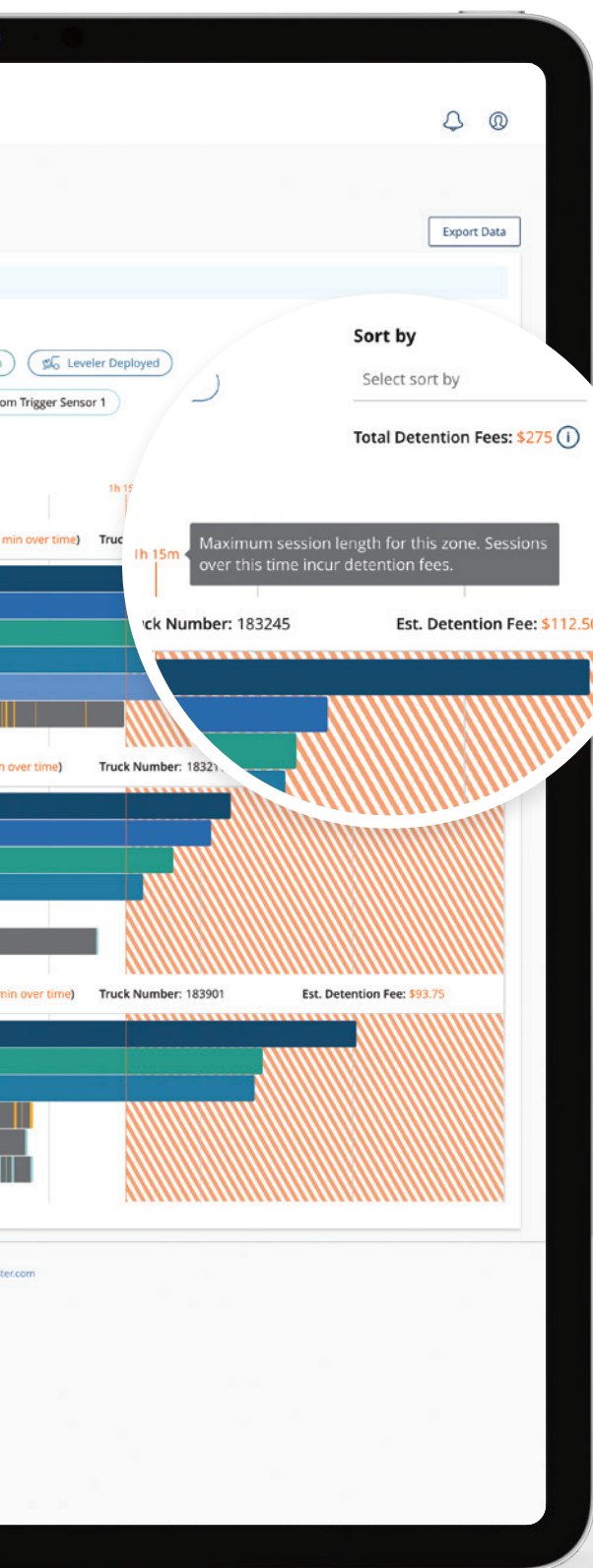
Quickly review real-time status of all your loading docks, including which docks are available, approaching or past your load time requirement, and time stamps of recent activity. Assign trucks to a dock with carrier information for a more accurate look into turn and dwell times.

Historical reports analyze your dock activity to help improve loading efficiency, dock performance and utilization. You can also search for any past truck-at-dock session to review the recorded loading activity of each, as well as any detention fees you may have incurred.

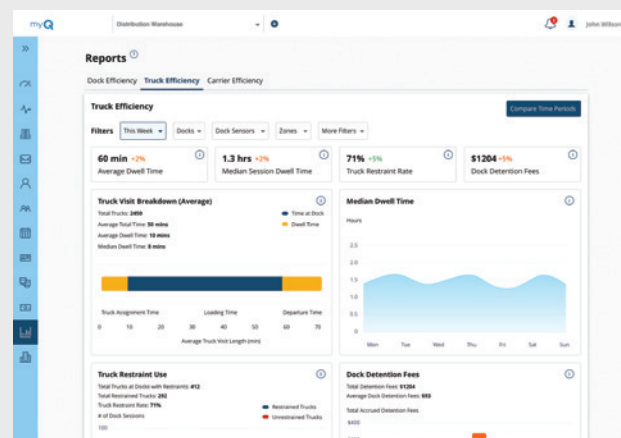


- See what days and hours your docks are the busiest on average during a selected period of time.
- Review the number of trucks serviced at each dock, average load times, and any amount of detention time.
- Check the total amount of time any dock doors are unnecessarily left open without a truck present.

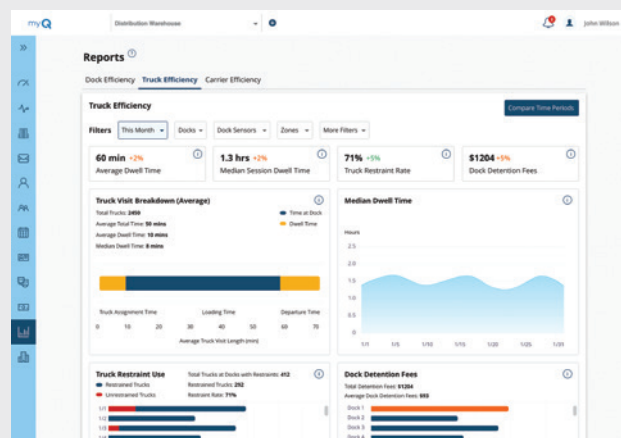




Compare and manage any incurred detention fees by carrier or date.



View the percentage of trucks safely restrained and how many were put in bypass mode at each dock.



Analyze individual truck-at-dock sessions to correct any inefficiencies or evaluate estimated detention fees.



LiftMaster® Hardware

LiftMaster is the number one brand of professionally installed residential garage door openers, as well as a major manufacturer of commercial door operators, residential and commercial gate operators and related access controls products. LiftMaster's expansive line of residential and commercial products are designed to fit any lifestyle or application.



HDSL24UL
24VDC Heavy-Duty
Variable Speed Slide
Gate Operator

Ideal for heavy gate and extreme applications. Rated for gates up to 75 ft. and 3,000 lbs.



MATDCBB3
Mega Arm Tower High
Performance Commercial
DC Barrier Gate

Barrier gate operators keep traffic flowing and provide easy in and out access 24 hours a day.



RGL-CTL
Hi-Intensity Red/Green
Traffic Light

Changes from flashing red to solid green when the door reaches the full open position. Dramatically reduces the chance of potential accidents.



02103
3-Button
Station

OPEN/CLOSE/STOP push button function allows complete directional control of commercial door operators.



828LM
Internet Gateway

Remotely access and control up to 16 myQ® devices, including commercial door operators, gate operators and access controls.



H
Hoist Operator

Optimal for industrial applications. Includes a floor level chain hoist to ease manual operation in an emergency or power outage.



DDO8900W
Dock Door Operator

Commercial powered operator provides real-time alerts, networking, monitoring capabilities with intuitive controls.



LC36M
Monitored
Light Curtain

Provides 36 in. of increased zone coverage for additional protection; indoor use; max. range: 33 ft.



PRE-SENSOR
Trailer
Presence Sensor

Identifies when a truck has arrived or left a dock.





Hydraulic Dock Leveler

Push-button activation with fully powered raise and lip extension functions. Hydraulic levelers are the safest and strongest levelers available.



Air Powered Leveler

Utilizes compressed air with a steel-belted rubber bellows system to raise the deck. Leveler can be fully powered without the need for electricity at each unit.

Systems Hardware

Systems is a leading manufacturer of loading dock equipment. Under the brands of Poweramp, McGuire and DLM, products include loading dock levelers, vehicle restraints and loading dock accessories. Systems produces structurally superior loading dock equipment for any application.



Mechanical Leveler

A basic and economical leveler utilizing a mechanical, pull chain activation to raise the deck, while still incorporating structural steel.



iDock Controller

Efficient interface and messaging display for valuable equipment usage, instructions, notifications and other information.



iDock Gateway

Connects your iDock Controller to the cloud.



PowerHook®

A non-impact, self-aligning, hydraulic restraint that is the most effective truck restraining device available on the market.



TPR UniLock®

A trailer-positioned restraint with rotating hook that utilizes an advanced cam design to automatically remove "RIG Wedge" pressure.



TPR®

A trailer-positioned restraint utilizing a motor and gears to rotate a hook and secure the trailer.



PowerStop®

A low profile, non-impact design, offered in both automatic and manual operation.



Dock Seals

Custom designed to fit your building opening and the trucks you will be servicing.

Specialty support at every step

When you're ready to build a smart solution for your facility, we're ready with dedicated resources. Our industry-leading business-to-business and technical-support team will review your needs and identify the right connectivity solution, from pre-bid through post-installation.



Warehouse

Designed to keep your operations and logistics flow running smoothly.



Firehouse

Solutions that work seamlessly to decrease turnout times and help prevent damage to the firehouse and rigs.



Automotive

Solutions specifically for automotive dealerships, repair shops, and quick service facilities.

Facility managers

For more information or support,
visit myQ.com/Facility/Smart-Facility-Access

To speak with a solution consultant,
call 630.552.6647

Business partners

For support tools and training videos,
visit Support.Partner.Liftmaster.com/s/facility-access-support

To speak with technical support,
call 800.528.2806